

## **Client Spotlight:**

**INTERACTIVE GOVERNMENT HOLDINGS, INC.**



Interactive Government Holdings, Inc. (IGH) stands as a beacon of excellence in providing professional solutions to governmental agencies across the United States. From the Department of Defense to the Department of Agriculture, IGH's core competencies in program management, employment searches, and administrative support have reshaped how government agencies achieve their objectives. At the heart of their success lies a commitment to quality and a partnership-driven approach, exemplified by their ISO certification facilitated by Perry Johnson Registrars, Inc. (PJR).

Certification has been more than a stamp of approval for IGH; it's been a testament to their unwavering dedication to excellence. By partnering with PJR, IGH has solidified its position as a premier supplier of professional services to governmental and civilian agencies alike. ISO 9001:2015 certification not only broadens their scope of contracts but also enhances their bid proposal process, giving them a competitive edge in the market.

In their journey towards certification, IGH found an invaluable partner in PJR. They note that Larry Foster, PJR Auditor, has been instrumental in guiding IGH through the certification process with professionalism and expertise. Foster's mentorship has empowered IGH to navigate each step of the audit process seamlessly.

What sets IGH apart from its competitors is not just its ISO certification, but its holistic approach to quality management. "Transforming Business, Transforming Lives" isn't just a slogan; it's a philosophy ingrained in every aspect of their operations. From their people-centric management approach to their commitment to continual improvement, IGH is setting the standard for excellence in the industry.

As they look towards the future, IGH remains steadfast in its commitment to delivering exceptional results for its clients. With a focus on maintaining ISO 9001:2015 certification and expanding their client base, IGH is poised for continued success. By identifying and nurturing relationships with relevant parties and stakeholders, they aim to uphold their reputation as a trusted partner in driving positive change.

*“At Interactive Government Holdings, Inc., we are committed to meet or exceed customer requirements and expectations by continually improving our business processes and services.”*

*CEO, Michael V. Sanders*

