

# WORLD STANDARDS Review

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## ISO 20000 Transition

Get ready for the new ISO 20000-1; after September 29, 2021, certificates for ISO 20000-1:2011 will no longer be valid! Compared to the old version, ISO 20000-1:2018 will help ensure that service management is aligned and integrated with your organization's business strategies, resulting in optimized performance of your service management system (SMS). Increasing leadership team involvement in the management system helps improve understanding of the requirements by the whole organization, motivating achievement of goals and objectives through additional support.



Previous feedback on ISO 20000-1 indicated that the standard may have been too prescriptive and inflexible regarding documentation and procedures; this new update will allow greater freedom and improve ease of application to any SMS. New to the standard in this update are embedding demand and knowledge, aspects that can be applied across the entire organization – even beyond IT! Adopting the new high level structure found in all ISO system standards means integrating ISO 20000 with other standards such as ISO 9001 or 45001 will be considerably easier.

For more information on the changes coming to ISO 20000-1 or for details on the transition timeline, contact PJR at [www.pjr.com](http://www.pjr.com) or by calling (248) 358-3388. ♦

## R2 Version 3

Changes are coming to R2 with the advent of R2v3, expected to be published later this year. At present, SERI is reviewing public comments received on the draft released and have not confirmed a final timeline for the revised Code of Practices or the R2 Guidance document. Even without a concrete timeline, however, it can be presumed there will be time for certification body auditors to transition to the revised standard built into the transition process to allow audits to R2v3 to be conducted in a timely manner.

The tentative Transition Plan released by SERI includes a six-month window following the release of the new Version for facilities pursuing *initial* certification to R2:2013 to complete their Stage 2 audits; following this deadline, further registration audits to R2:2013 will not be permitted. Facilities with *existing* R2:2013 certifications will be able to be recertified to the old version if their certificate expires within 12 months of R2v3's release, or they may upgrade to R2v3 at their next recertification audit if their certificate expires more than 12 months after the

(R2 CONTINUED ON PG 3)

### What's HOT in the Registry?

ISO 9001

AS9100

ISO 14001

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## Attention: R2 Clients

SERI's Advisory 18, released in May of this year, has recently come into effect. Under this new Advisory, R2 certificates will not be valid if the R2 recycler is not operating at the address on the certificate. In order to properly complete a facility move and avoid suspension of their R2 certificate, a recycler must:

1. Notify PJR at least 6 months in advance of closing the old facility.
2. Complete an audit at the new facility prior to closure of the old facility. (Likely a 1-day Onsite Assessment for confirmation of facility move.
  - a. According to the Advisory, specific requirements for this OA audit include – but are not limited to – verification that the former facility closure plan is being executed; old and new addresses must be on the OA audit.
  - b. There may be a remote audit option considered in special or extenuating circumstances with program management approval.
  - c. The OA to confirm facility move does not replace an annual/recertification audit, but may be combined with an annual/recertification audit.
3. Once the OA is completed (including NC closure), the new certificate will be issued to the new location.
  - a. Once received from PJR, SERI will send a revised license agreement to the recycler for signature.

If the issuance of the certificate for the new facility is not completed within 6 months of moving, the old address's certificate will be withdrawn and the recycler will be required to conduct a new Stage 1/2 audit to be certified at the new facility.

To learn more about this advisory and what it might mean for your company's R2 certification, contact PJR at (248) 358-3388. ◆

## Transition Timelines

	Initial Audits	Last Date Surveillance/Recert	End of Transition
<b>ISO 22000</b>	12/31/2019	3/18/2021	6/18/2021
<b>FSSC V.5</b>	1/1/2020	12/31/2020	6/29/2021
<b>ISO 45001</b>	1/1/2019	11/30/2020	3/21/2021
<b>RIOS 2016</b>	COMPLETED	COMPLETED	9/30/2019
<b>ISO 20000-1</b>	12/31/2019	3/30/2019	9/29/2021



## ISO 45001 News!

PJR is happy to announce that we have received accreditation from UKAS to certify clients to ISO 45001! To learn more about ISO 45001 certification or to request a quote contact PJR today!

## Meet Your New PJR Team Members!

Perry Johnson Registrars keeps growing! With the addition of new standards and scopes of registration, our world headquarters team continues to grow! Our goal is to continue to provide value-added auditing and outstanding customer service to all our clients! ♦



**Kelly Hillman**  
Assistant Sales  
Coordinator



**Stephanie Olivier**  
Sales Coordinator

### Promotions:



**Greyson Call**  
Logistics Support  
Assistant



**Sarah Sexton**  
Expense Coordinator

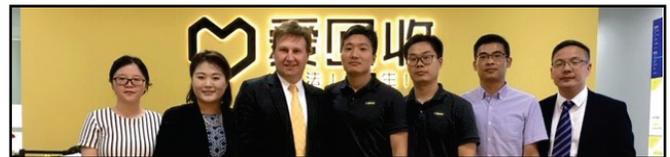
## PJR Japan Celebrates Customer Appreciation Day

July 10<sup>th</sup> was Customer Appreciation Day at Hitotsubashi Hall in Tokyo! Thank you to all 265 people who joined us from 183 companies for our annual seminar and celebration of Japanese clients.



## PJR President Terry Boboige Visits China

On a recent visit to China, PJR President Terry Boboige visited with Puda Zhu, the Shanghai Certification Association (SCA) President. We look forward to a great working relationship with the SCA in the future! During his visit, Mr. Boboige also visited a PJR R2 client, Ai Hui Shou (AHS) – their easily-recognizable yellow recycling drop boxes are a common sight in China!



(R2 CONTINUED FROM PG 1)

R2v3 release. Staggering deadlines in this way will give facilities at least one year to plan for transition.

Why, you may ask, was R2:2013 revised at all? SERI cites lessons learned, R2 Technical Advisory Committee feedback, and public comments as the key reasons. A new version to better reflect the industry's diversity, reinforce effective implementation of the standard's requirements, and with clearer, less confusing language was needed.

No changes have been made to the original *intent* of the R2 standard, simply clarification and reorganization of requirements and an emphasis on reuse. For a full outline of changes, please see the slides developed by Austin Matthews for PJR's "The R2 V3 Draft - An Early Look" webinar, available at [www.pjr.com/webinar/past-webinar-slides](http://www.pjr.com/webinar/past-webinar-slides). For more information on R2 or the transition to V3, call us at (248) 358-3388. ♦

## Career Opportunities

Partnering with Perry Johnson Registrars, Inc. can afford you the opportunity for providing local and nationwide Auditing services. If you are looking for an exciting career in Quality auditing this is a great start into the industry!

### Sub-Contracted QMS Lead Auditors

Ideal candidate possesses ISO 9001 Lead Auditor Certificate for ISO 9001:2015 and applicable third party auditing experience. Must be able to travel roughly 50% to 80% of the time. This is a sub-contracted position. \*\*We are currently focusing our recruiting efforts in Salt Lake City, Phoenix, and Tennessee\*\*

### Full-Time Job Opportunities

Administrative Assistant/Customer Support  
Information Security Management Auditor



## Save The Date: PJR Annual Training!

Are you ready for PJR's yearly auditor training at the end of December? Mark your calendars – this year's training will take place in Troy, Michigan December 13-14. We hope to see you there! ♦



**E-SCRAP**  
CONFERENCE AND TRADE SHOW

September 23-25, 2019  
Orlando, FL

## FREE Training! Exclusively From PJR!

PJR continues to expand their webinar topics to include: “ISO 45001 Overview” to “ISO 13485:2016 Overview”! Check out PJR's current webinar schedule at [www.pjr.com](http://www.pjr.com). Registration is easy. ♦



### Upcoming Webinars:

#### Wednesday, October 16th

Statutory and Regulatory Requirements - Expectations in an ISO 9001 QMS Audit

#### Tuesday, November 12th

Non-Applicable Clauses, Permissible Exclusions & Exemptions

More dates can be found on our website at: [www.pjr.com](http://www.pjr.com)



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