

WORLD STANDARDS

Review



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ISO 27002 – Changes Are Coming!

Change is coming in the new year – ISO 27002:2022 will be released in February of 2022! While organizations may not certify against ISO 27002 as a standard, it is used as a reference tool for the implementation of controls in conjunction with ISO 27001. Additional controls can be added from other frameworks such as NIST as well.

The primary alteration to ISO 27002 coming in this newest version is an overall restructuring. Where ISO 27002:2013 had 114 controls split into 14 different chapters, the 2022 version of the standard will contain 93 controls divided into 4 chapters. These broader categories will split controls based upon their focus: Organization, Physical, People, and Technology. In streamlining the number of controls, 3 existing controls were removed completely, 48 of them were consolidated into 19 other “new” controls, 11 brand-new controls were added, and 61 remain unchanged.

These changes in controls stem largely from a quickly-moving digital landscape around the world. New factors such as cloud services and threat intelligence have inspired new controls, and other changes in how businesses use technology led to updated terminology in others. With the changes coming in ISO 27002:2022, the goal is to enable organizations to be better-prepared to face information security risks in a modern environment; the purpose of the standard as a tool for implementing ISO 27001 best practices has not changed.

(27002 CONTINUED ON PG 5)

R2v3 Updates & Reminders

SERI has revised the list of standards accepted by R2v3 to satisfy the requirement for a certified Quality Management System (QMS), for impacted clients. This can be found on SERI's website as well, and now include TL 9000 and ISO 13485, in addition to ISO 9001 and RIOS.



Don't forget: All non-Stage 1 NCRs require either an on-site or virtual revisit! ♦

The New AS9104/1 Revision Is Here. Welcome AS9104/1a!

DAQB has released the newest version of AS9104 – 1a! To learn more about the key changes in this update, check out this informational overview from Tim Lee of Boeing: https://iaqg.org/wp-content/uploads/2019/10/9104-1Key_Changes02April2020.pdf. ♦

What's HOT in the Registry?

R2v3
ISO 27001
ISO 9001



IN THIS ISSUE:

ISO 27002 .
Changes Are Coming!..... 1

R2v3 Updates & Reminders..... 1

The New AS9104/1 Revision Is
Here. Welcome AS9104/1a!..... 1

Meet Your New
PJR Team Members!..... 2

Client Spotlight:
Poly Labs..... 3

ISO For eCommerce..... 4

PJR Annual Awards..... 5

Career Opportunities..... 6

FREE Training!
Exclusively From PJR!..... 6



PERRY JOHNSON REGISTRARS, INC.

World Headquarters

755 W. Big Beaver, Suite 1340
Troy, Michigan 48084

Phone:

1-800-800-7910 or
(248) 358-3388

Email:

pjr@pjr.com

Website:

www.pjr.com

Publisher:

Terry Boboige

Editors:

Tami Carr • Shannon Craddock
Shannon Reed

Writers:

Amy Wayne

Layout & Design:

Jason Millbrand

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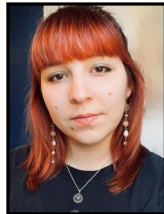
Meet Your New PJR Team Members!

Perry Johnson Registrars keeps growing! With the addition of new standards and scopes of registration, our world headquarters team continues to grow! Our goal is to continue to provide value-added auditing and outstanding customer service to all our clients!



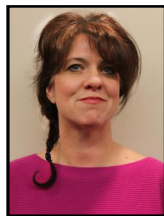
Chris Reno Project Manager

Chris Reno joins the Perry Johnson team with 20 years of experience in the food/beverage and hospitality industries. Based out of Fayetteville, Arkansas, Chris holds a bachelors degree from the University of Arkansas and is a board member of the Arkansas Association of Food Protection as well as a committee member for the Standards Council of Canada. In his free time, he is an avid fly fisherman.



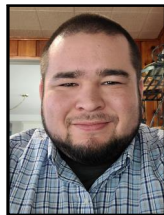
Jonah Schade Certificate Coordinator

Welcome Jonah Schade to the Perry Johnson family. She joins our Certificate Coordination department after years in the food service and retail industries. Looking to the future, she has plans to go to school for a degree in Forensic Science. When she's not at work, she enjoys playing video games, drinking coffee, and making art.



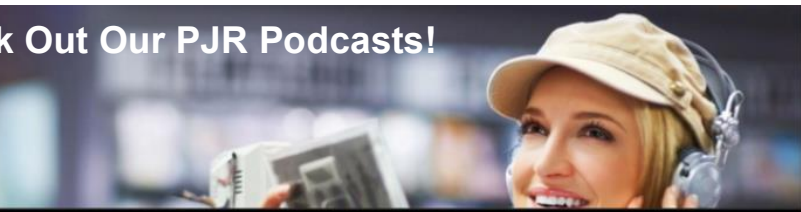
Kelly Justman Audit Program Coordinator

Kelly Justman joins our Audit Program Coordination team with a professional background and degree in STEM. She has lived in five different states before returning home to Michigan. When Kelly is not at work, she enjoys live music, working out, gardening, and staying busy with her two sons and two rescued dogs.



Congratulations to **Tyler Platz** for his recent promotion to the role of **International Sales Coordination Supervisor!** We appreciate your hard work and all that you do for the company. ♦

Check Out Our PJR Podcasts!



The Perry Johnson Registrars, Inc. Podcast

Client Spotlight: Poly Labs



Launched in November of 2020 in Lewiston, Maine, Poly Labs is a completely US-based producer of polyurethane (PU), TPU, TPE, and TPR components. This wide and flexible range of products are commonly used in applications from defense, medical, footwear, and impact protection applications. Though relatively new on the scene as an individual brand, Poly Labs has an established foothold in Maine dating back over 150 years; the business was formerly Jones and Vining's industrial division before the 2020 spin-off.

Focusing on domestic manufacturing and working with everyone from industry-leading footwear brands to global audio equipment companies and even start-ups, Poly Labs' flexibility is clear. “[We partner] with several organizations that look to improve and bolster domestic manufacturing and the manufacturing workforce here in the United States,” said Poly Labs' head of Business Development, Kevin Smith. Developing a strong Quality Management System and achieving ISO 9001:2015 certification was a key goal, according to Smith. “[Certification] allows us to better support the needs of our current customers while expanding our reach into other markets.”

With the assurance of certification and their own achievements backing them, the future is looking bright for Poly Labs. Their aims for the future are to continue growing and expanding the message of how important buying 100% U.S.-based polyurethane and polymer products is, especially in cooperation with their partners. As their philosophy of “Teamwork first and foremost” implies, all parts of the US manufacturing landscape are in it together.

For more information on Poly Labs, visit www.polyurethanelaboratories.com. And to learn more about PJR's certification options, or to speak to a representative about which one might be best for your organization, visit our website at www.pjr.com or call (248) 358-3388. ♦



ISO For eCommerce

ISO Certification: Not Just for Manufacturing or Production!

The broad range of ISO certification options are often touted as being hugely flexible and applicable to just about every organization. From small mom-and-pop fabrication shops to multinational industry giants, the benefits of a robust QMS (quality management system) *can* help just about any business. But what about businesses involved not in the creation of products, but in the sale and distribution of them – namely e-commerce? Yes!



One of the many inherent advantages of becoming certified to an internationally-recognized and respected standard is the immediate appearance of reliability and sense of confidence conveyed. Even before a potential customer has done research into your products, shipping policies, etc. the ISO label is working in your favor to cultivate trust. ISO 9001 certification in particular demonstrates to consumers a thorough commitment to ensuring quality and consistency.

A key part of ISO 9001 is customer satisfaction – and what e-commerce business doesn't want happy buyers? The standard focuses heavily on customer reviews and feedback, an emphasis that helps businesses learn from any mistakes *and* stay “ahead of the curve” in anticipating customer response to changes. Through taking feedback into consideration when developing policies, consistency improves – meaning fewer mistakes and more repeat business.

Certification can also open doors to new markets, such as being available to international customers or becoming eligible for government contracts. As previously stated, the reputation of ISO certification is global; being able to tout a certificate that is recognized and respected not only in your home country but around the world may allow your organization to take huge strides in branching out!

Just as international markets have become a more diverse and open playing field, the digital world is likewise becoming more and more vital to consumers as they shop online rather than in-person. But with the kind of growth seen in the digital landscape over the past several years comes a similar increase in risk. Identity theft, data leaks, and ransomware attacks are in the headlines worldwide – but did you know there is an ISO standard that can help protect customer information? ISO 27001 is designed to help develop a company's Information Security Management System (ISMS), laying a solid foundation for the protection of customer information and confidentiality from cyber threats.

For more information on the standards mentioned, or to learn what other ISO certification options might be able to benefit your business, visit www.pjr.com today! ♦



PJR Annual Awards



(27002 CONTINUED FROM PG 1)

But what about ISO 27001? With the revision of ISO 27002, changes in Annex A of ISO 27001 are inevitable. The next revision of 27001 is currently in development, with signs pointing toward a March 2022 release.

As with the 27002 revision, the changes coming to ISO 27001 will be primarily structural and to do with updating word choice and formatting. “Password management” will be replaced by “Identity and Authentication Management,” for example, and “Asset Management” will now include an inventory of information. Additionally, hashtags (#) will be introduced next to each control to specify how each control performs or functions within the ISMS – such as #preventative or #corrective.

It's too soon to tell exactly what the timeline for transitioning to ISO 27001:2022 will look like, but rest assured that all currently-certified ISO 27001 clients will have ample time to prepare for transition. A majority of ISO standards allow for a two-year transition period, during which ISMS updates, training, and other necessary changes can be implemented. Those who are not already certified to ISO 27001 will be permitted to choose whether they wish to be certified to the 2013 version of the standard or if they would like to pursue 2022's edition instead. Those choosing the 2013 version will eventually have to transition as well.

Watch for more information on the official release of ISO 27002:2022 as well as the future changes to ISO 27001. If you have questions about these updates or about ISMS certification in general, reach out to PJR today! ♦



Career Opportunities

PJR has the following job openings available. If you would like to apply, please contact us at **(248) 358-3388**.

Administrative Assistant – general reception work, answering multi-line phone system, light cleaning and filing

ISMS Auditor – quality auditing position for information security. Bachelor's degree in IT, Cybersecurity, or related field required. Minimum of 4 years full time work in IT plus two years in cybersecurity required. Some travel may be required, up to 25%.

EHS Auditor – quality auditing position in environmental compliance and sustainability. Bachelor's degree in Environmental Science or related field required. Some travel required, up to 50%.

Scheduler – customer-service oriented position. Must have excellent verbal and written communication skills, ability to multitask, and working knowledge of Microsoft applications. ♦



FREE Training! Exclusively From PJR!

PJR continues to expand their webinar topics to include: “ISO 45001 Overview” to “ISO 13485:2016 Overview”! Check out PJR's current webinar schedule at www.pjr.com. Registration is easy! ♦



Upcoming Webinars:

Tuesday, February 22
RIOS:2016 Overview

Tuesday, March 1
R2V3 Overview

Wednesday, March 9
Virtual Auditing – Explaining PJR's Approach and Expectations (Updated for 2022!)

More dates can be found on our website at: www.pjr.com

